

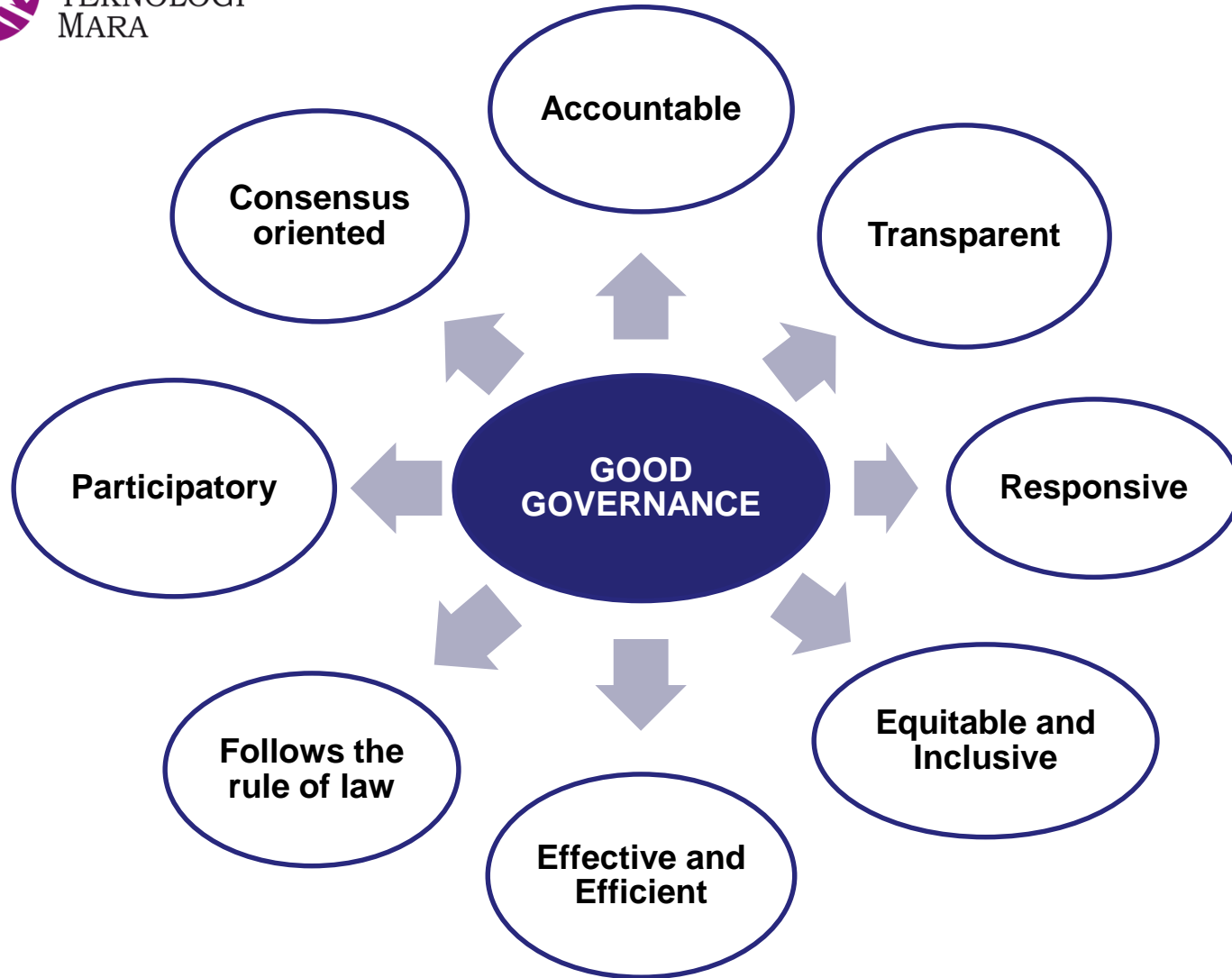
LEADERSHIP AND DRIVING HIGHER LEARNING INSTITUTIONS INTO THE FUTURE: THE ROLE OF ADMINISTRATORS

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UNIVERSITY – Key Areas

- Vision, Mission, Governance and Leadership
- Quality Learning and Impactful Research
- Recognition and Accreditation
- Employable Graduates
- Holistic Education – The Education of the Head, Hands and Heart



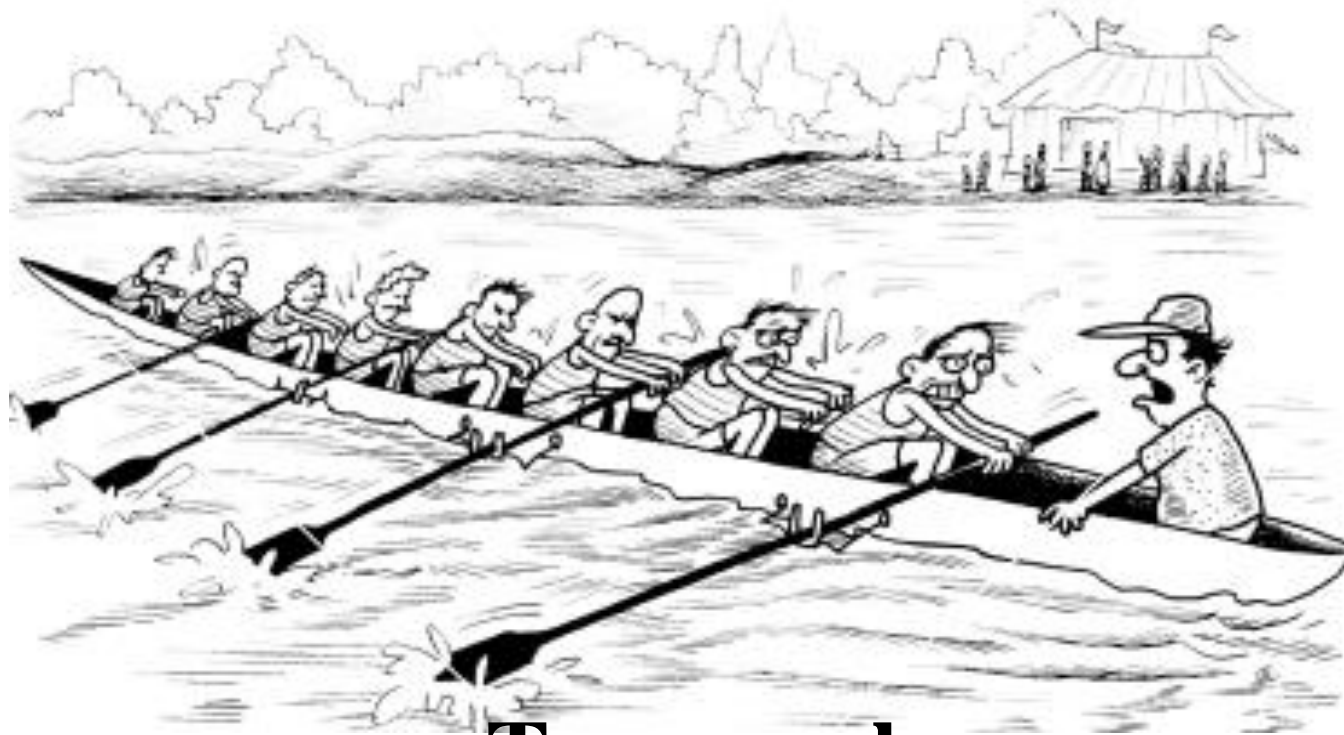
KEY SUCCESS FACTORS OF A UNIVERSITY...

- Vision and Mission – *futuristic, strategic and clarity*
- Governance – *shared governance and accountability*
- Quality Staff and Students
- Impactful Learning and Research
- Financial Sustainability
- Global Visibility – *recognition, ranking*
- Transformative Leadership

CORE VALUES DEFINED:

- *Who you **are***
- *What you **stand** for*
- *What you **won't** stand for*





Teamwork

FUTURE UNIVERSITY

- Technology to Play Greater Roles
- Narrowing the Gap of Theory and Practice
- Global Learning
- Funding (Alternative Revenue)
- Managing Big Data and Information
- Competing for Global Talents

FUTURE UNIVERSITY

- Diversity (Expectation, Students, Staff)
- University and Universal Humanity
- Employability
- Entrepreneurship
- The Emerging of New Jobs

CHALLENGES

- Regulatory Framework
- Ranking vs Accessibility
- GE and GoT
- Managing Reduced Budget
- Internationalisation

FUTURE ADMINISTRATORS

- Ownership of University Governance
- Technology Adaptation
- Operational Excellence
- Managing Costs
- Lean Management
- Risk and Change Management

FUTURE ADMINISTRATORS

- Understand the Roles of Academics
- Skills Enrichment
- Succession Planning and Job Rotation
- Flexibility and Women Administrators
- Global Understanding and Networking

NEW SKILL SETS REQUIRED

- Communication Skills and Multilingualism
- Technology Savvy
- International Outlook
- Global and New Knowledge
- Human Governance

CURRENT GAPS

- Mindset and Attitude
- Discipline and Commitment
- Time Management
- Unwilling to Learn, Unlearn and Relearn
- Effective Performance Assessment

NARROWING THE GAPS

- Enhancing the Qualification
- Continuous Training and Mentoring
- Hiring for Cultural Fit
- Manage People and Performance Effectively
- Religion as the Main Reference

MEASURING SUCCESS

- Exceeding the KPIs and Targets
- Create Change for Organisation
- Catalyst for Harmonisation
- Positive Impact to Agama, Bangsa and Negara
- Role Model

WAY FORWARD

- Enhance our System, Process and Operation
- Hiring and Developing Good Talents
- International Outlook
- Seeking New Knowledge
- Managing Diversity and Change

CONCLUSION

- Improve the Shared Governance
- Strategic Succession Planning Initiatives
- Financial Sustainability
- Happiness and Balanced Lifestyle
- Culture of Excellence

TERIMA KASIH

